

Upgrade Conditions for eAuditor V8 AI

Technical Aspects of Upgrading to eAuditor V8 AI

In every case (consultations during the implementation process), the technical support department will provide necessary assistance via phone or email.

All services provided by the support department are free of charge.

Upgrade from version V7.x and V6.x

1.	Upgrade method	automatic update
2.	Upgrade time	approximately 15*

Users of eAuditor V2.x, V3.x, V4.x, V5.x.

1.	Upgrade method	remote update facilitated by technical support department
2.	Upgrade time	approximately 60 minutes*

Upgrade cost

Users of eAuditor v7.x with a valid service subscription

1.	Upgrade to eAuditor V8 AI	free of charge
2.	Optional functionalities	fee according to the price list

Users of eAuditor V2.x, V3.x, V4.x, V5.x, V6.x, and V7.x without a valid service subscription

1.	Upgrade to eAuditor V8 AI	fee according to the price list
2.	Optional functionalities	fee according to the price list

How to prepare for the update?

- It is recommended to create a backup (Tools tab > Backup)
- Ensure connectivity to the update server (Help tab > About the program)

*The time required depends on the size of the database