eauditor Employee panel





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Thank you for your interest in our featured system

I invite you to get acquainted with one of the latest eAuditor functionality - the employee panel. It is a fully web-based aplication, available to any employee performing duties in the office, but also as part of a remote work. It allows monitoring and recording of working time employees, allowing them and their superiors to access to the most important information. I wish you a pleasant reading.

Maciej Kaczyński CEO BTC





One panel, eight key areas

In the employee panel, the user has a real-time view of eight key areas related to the performance of daily duties. He can monitor his metrics, oversee productivity, and view and report messages to support. In addition, the user also has access to information about his hardware, and software in use, but also assigned authorizations and ongoing training. He can also from the Employee Panel to install software verified and approved by IT departments.





Employee panel benefits

Access from any device

Employee panel is a web-based application, which can be used from any location and hardware. It is launched the browser, by clicking on the appropriate icon available on the user's desktop.

Individual schedule training

In the panel, each user has personalized and information about the implementation progress access to ongoing training courses, along with information about the progress of implementation.



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All processes from level 1 of the system

Quick access to all 7 key areas through one intuitive system.

Instant reporting of problems

In the panel, it is possible to report and view incidents submitted to the technical support department.



Dashboard

The employee panel has a fully intuitive and clear screen startup screen, the form of which varies according to the occupied position in the organizational structure. Interactive widgets graphically present information about productivity, recently sent messages, support requests technical support, computer memory, and available training. Thanks to the employee can easily and quickly find key information for himself information.

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Used software

Under the software tab, each employee can monitor what applications are used on a given day. The user also has an overview of the time usage and the last time the application was launched. Based on this, he can analyze his productivity while working.



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Used Equipment

In the employee panel, each user has access to information about the hardware they are using. The employee can see information such as the computer's IP, Host ID, and last login date. By having such data, the employee gains key information about activities performed on the specific device he or she is using the device.

Communications

(Messages)

An employee can read messages (alerts) about the operation of the system. This allows even more effective management of the entire IT infrastructure IT. All messages and communications are sent to users from the eAuditor system console.

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Wiadomości

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Privileges held

(ACL Manager)

The user in the employee panel has an overview of the obtained rights system permissions. This allows him to identify his accesses to resources local and shared resources (local and network). The employee can easily read whether he has the ability to create, edit or delete files within resources. In addition, in the permissions tab, there is a clear table that allows you to any filtering of the views.

Knowledge base

(eHelpDesk)

A knowledge base is a collection of ready-made solutions that address recurring incidents or problems. An employee can freely search published entries using predefined categories and the most frequently asked questions. When he doesn't find an answer in the database of solutions, with the help of a simple widget, frequently asked questions. When he doesn't find an answer in the database of solutions, with the help of a simple widget, he can application frequently asked questions. When he doesn't find the answer in the solution database, he can apply to the application using a simple widget.



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Time management

(WorkTime Manager)

The user panel interface provides access to a view that shows detailed information about login time, time computer work, productivity, and employee activity. All information is presented in a clear and readable manner using functional widgets. This allows the employee to monitor his metrics on an ongoing basis to use his time at work wisely.



Training (LMS)

An employee from the panel level has easy access to the training courses he is implementing training courses along with information on the progress of implementation. He can on an ongoing basis check which trainings he is doing, which he has already completed, and which he still should perform. In addition, the employee also has access to a rich databas of instructional videos dedicated to him, which he can group by categories.

Application kiosk

An employee with access to the application kiosk from the Employee Panel has full access to updated applications verified by IT departments. This not only increases the level of security in the organization but also saves the employees' time work of employees. Each user in one place in the "Employee Panel will find applications that need to be updated and are indispensable for performing daily work duties.



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Technical support

An employee through the application can quickly report incidents to the technical support department. The employee's panel allows sending new requests to the Helpdesk using an intuitive form that includes guidance on how to review previous reports and search for solutions in an extensive knowledge base.



Intuitive form allowing you to submit an application in less than a minute.

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View the status and stage of completion of the sent request **in real time** real time.

Access to an extensive knowledge base, which streamlines the technical assistance process technical assistance.

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