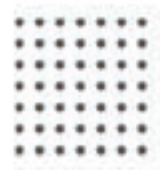


# Top 10 system features for IT departments

Learn about the **most desired functionalities** in IT systems used by IT departments in large organizations.



# Comparison of systems for IT departments

	eauditor	Other systems
<b>TECHNOLOGY / SCALABILITY / CERTIFICATION</b>		
Web-based technology	+	-
Full responsiveness - access the application on your phone / tablet / TV	+	-
Touch control	+	-
Full scalability	+	-
On-premise / private cloud / public cloud installation	+	-
Open API (ability to exchange data with other systems)	+	-
Microsoft certification	+	-
Support for Microsoft Windows / Linux / macOS	+	+/-
<b>COMPLEXITY</b>		
Comprehensiveness - inventory, monitoring, and management of IT security in the basic version of the system	+	-
System dashboard	+	-
Administrator Dashboard - definable	+	+/-
Network Dashboard	+	-
Software and license management (Software Asset Management)	+	+
Helpdesk (service request handling)	+	+
Learning Management System (LMS)	+	-
Dedicated mobile application for asset inventory	+	+
Central CMDB database	+	+/-
Predefined reports / report editor	+	+/-
Data export to dozens of formats from any view data	+	+/-
Predefined notifications	+	+
<b>ENCRYPTION &amp; SECURITY</b>		
Security Dashboard	+	-
Professional DLP (Data Loss Prevention) data protection	+	-
Mass encryption of internal and external (USB) drives - APIs Microsoft BitLocker	+	-





USB device locking	+	+
ACL (AD) privilege monitoring	+	-
Applying AI to evaluate website security	+	-
Application of AI to assess the security of system processes (applications)	+	-
Authenticating access to applications with keys	+	+/-

#### REMOTE MANAGEMENT OF COMPUTERS

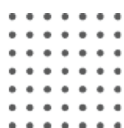
RDP protocol (on the local network)	+	+
RTC protocol (outside NAT)	+	-
VNC protocol (on local network)	+	+
Intel vPro platform (outside NAT)	+	+/-
Remote automatic installation	+	+/-
Remote access to registry editor/services/system processes	+	-
Remote tasks (PowerShell / cmd)	+	+

#### MONITORING

Monitoring of computers	+	+
Monitoring of employee performance	+	+
Network monitoring	+	+/-
Monitoring of servers and virtual machines (Microsoft Hyper-V API, VMware)	+	-
Monitoring of web services	+	-
Mail monitoring	+	+/-
Performance monitoring	+	+/-
Monitoring of visited websites	+	+
Monitoring of running processes	+	+
Sensor monitoring	+	+/-

#### ARTIFICIAL INTELLIGENCE (AI)

Application of artificial intelligence (AI)	+	-
AI in website classification	+	-
AI in the classification of system processes	+	-



DEDICATED APPLICATION FOR THE EMPLOYEE		
Dashboard	+	-
Information about used hardware and software	+	-
Information on held permissions to network and local resources	+	-
Information about held permissions to information systems and databases	+	-
Technical support module (helpdesk)	+	-
Handling of incoming messages	+	-
Learning Management System (LMS) with a library of videos	+	-
Automatic authentication (SSO) and computer identification	+	-
Configurability of the panel for the employee	+	-

