

NOTIFICATIONS

What are notifications in the eAuditor system?

Notifications are considered one of the most important functionalities, as they enable the transmission of key information. Ensuring a high level of security requires real-time monitoring of the IT infrastructure, so in the eAuditor system administrators can create notifications in any form.

WHY USE THE **NOTIFICATIONS** FEATURE?

- ✓ Ability to define notifications for a specific category,
- ✓ full freedom in defining the recipients of notifications,
- ✓ full configurability of the content of notifications using a text editor,
- ✓ receipt of notifications through various communication channels,
- ✓ the ability to set the level of risk for individual notifications,
- ✓ ensuring security and continuity of internal processes.

CONVENIENT NOTIFICATIONS IN 3 FORMS

The administrator can create a notification from the console, sent as:

- Alert
- E-mail
- SMS

FULL EDITABLE CONTENT OF NOTIFICATIONS

The eAuditor system allows you to create your alert, e-mail, or sms message content. Each administrator can determine their content based on predefined variables using a text or HTML editor.

FREEDOM IN DETERMINING THE RECIPIENTS OF NOTIFICATIONS

The organizational structures of IT departments are characterized by variability, so the eAuditor system allows you to indicate specific administrators, but also users of the devices affected by the notification. It is possible to specify logins, e-mail addresses, and phone numbers to which information about the occurrence of an event will be sent.

FREEDOM TO DETERMINE NOTIFICATION RECIPIENTS

Administrators can decide which events have a higher impact on security and business process continuity, to respond appropriately to the messages they receive.

DOZENS OF PREDEFINED NOTIFICATIONS

In the eAuditor system, key notifications for IT departments are grouped into six categories.

Software

- ✔ uninstalled software,
- ✔ incompatibility with the software scheme was detected,
- ✔ the new software has been detected.

System

- ✔ there is little space on the C drive,
- ✔ an error appeared in the Windows event log,
- ✔ a problem with a Windows service has been detected,
- ✔ a computer name change was detected,
- ✔ high RAM usage has been detected,
- ✔ system information has been changed.

Network

- ✔ monitored network service stopped responding,
- ✔ monitored devices with problems,
- ✔ the monitored device is offline,
- ✔ Web site problem,
- ✔ web service is not responding,
- ✔ web service responds with an incorrect message,
- ✔ average service response time exceeded X MS,
- ✔ network transfer on the computer exceeded X MB/Y min,
- ✔ duplicate IP addresses appeared in the network,
- ✔ duplicate MAC addresses appeared in the network,
- ✔ a large amount of data was detected, sent through a particular port on the switch,
- ✔ a new device has been detected,
- ✔ a device has been detected with an unblocked port X,
- ✔ a device has been detected with X service,
- ✔ a change of IP address has been detected computer,
- ✔ a change in the status of ports on the switch.

User

- ✔ the user visited a Web page from the selected category,
- ✔ user exceeded the limit of printed pages,
- ✔ user exceeded the network transfer of X MB/Y min.

Equipment

- ✔ network interface disabled,
- ✔ S.M.A.R.T parameter(s) exceeded allowed values,
- ✔ USB device disconnected,
- ✔ a change in hardware (WMI) was detected.

Other

- ✔ eAgent has not connected to the server for X days,
- ✔ the warranty period of the device is coming to an end,
- ✔ the scheduled maintenance date is approaching.